

Complete the form using blue or black pen and print in clear CAPITAL LETTERS

## ADDITIONAL TERMS

- Subsequent terms, interest rates, charges, features and benefits applicable to your new credit card account may vary compared to your existing account. You must read the Key Facts Sheet for the credit card you are transferring to before submitting this Product Transfer Request. The Key Facts Sheet as well as other key information relevant to each HSBC credit card is available on our website at [www.hsbc.com.au/credit-cards/terms](http://www.hsbc.com.au/credit-cards/terms)
- At the time we process your Product Transfer Request, any outstanding balance on your retail purchases will be transferred from your previous account to your new account and will accrue interest at the standard variable purchase rate applicable to the new credit card.
- Any pre-existing promotional balance(s), including interest free purchases and balance transfers, will carry over to your new account at the same discounted rate, if a discounted rate already applies on your existing promotional balance(s).
- By utilising this Product Transfer Request form, you are ineligible for any introductory promotional offers offered to those customers who submit, and are approved for, a new credit card application. These introductory promotional offers include, but are not limited to, bonus point offers, introductory balance transfer offers and first year annual fee discounts or waivers.
- You must redeem all reward points on your existing account before submitting this Product Transfer Request. Any reward points remaining on your existing account when this request is processed will be forfeited if transferring to a different rewards program. The accrual of reward points on your new account will be subject to the Rewards Terms and Conditions applicable to the new credit card (if applicable), and are available on our website at [www.hsbc.com.au/credit-cards/terms](http://www.hsbc.com.au/credit-cards/terms)
- Any additional cardholder(s) on your existing credit card account will be transferred to your new credit card account once HSBC processes your Product Transfer Request. Any additional cardholder(s) will also receive a new credit card.
- HSBC will not approve your Product Transfer Request if the minimum credit limit on the new credit card is greater than the credit limit on your existing credit card. By utilising this Product Transfer Request form, your existing credit limit will not change and will apply to your new account. If your Product Transfer Request is to a credit card with a minimum credit limit higher than your existing credit limit you must first submit, and be approved for, a Credit Limit Increase Request form which is available at [www.hsbc.com.au/help/forms](http://www.hsbc.com.au/help/forms)
- Your account must not be in arrears in order for us to process your Product Transfer Request.
- We're unable to process your Product Transfer Request if the request relates to a transfer from a Visa credit card to a Mastercard credit card, or vice versa.
- If HSBC approves your Product Transfer Request, you will receive a new credit card and your credit card number will change if your Product Transfer Request is to a different product. Your existing credit card account will be closed 10 days after the date HSBC processes your Product Transfer Request, or upon activation of your new credit card, whichever is sooner.
- If you have any regular payments debited from your existing account, it is your responsibility to re-direct any automatic payments to your new account. If you currently utilise HSBC's EasyPay service, we will automatically transfer these regular payments to your new account.

 Mail the completed form to: **Reply Paid 4263, SYDNEY NSW 2001**

## SECTION 1

HSBC Credit Card number

Transfer my account to:

HSBC Low Rate Card (*minimum \$1,000 limit*)

HSBC Platinum Card (*minimum \$6,000 limit*)

HSBC Platinum Qantas Card (*minimum \$6,000 limit*) ▶ Specify Qantas Frequent Flyer No.\*

HSBC Star Alliance Card (*minimum \$6,000 limit*)^

## PERSONAL DETAILS

Title

First name(s)

Surname

Date of birth

Contact phone number

Current residential address (*must match the current residential address on your account and cannot be a PO Box*)

Postcode

## SECTION 2

By signing below, you acknowledge that you have read the Additional Terms at the top of the Product Transfer Request form and declare that the details contained in this request are true and correct. You have read the Key Facts Sheet available at [www.hsbc.com.au/credit-cards/terms](http://www.hsbc.com.au/credit-cards/terms) for the credit card you are transferring to. You also confirm that your current credit limit is less than or equal to the minimum credit limit of the credit card you are transferring to.

\* You must be a member of the Qantas Frequent Flyer program and provide your valid membership number to HSBC in order to earn and redeem points. Membership and points are subject to the terms and conditions of the Qantas Frequent Flyer program available at [www.qantas.com/frequentflyer](http://www.qantas.com/frequentflyer). A joining fee usually applies, however HSBC has arranged for this to be waived for HSBC credit card customers opting in to HSBC Qantas Rewards who are not already Qantas Frequent Flyer members – join by visiting [www.qantas.com/hsbcjoin](http://www.qantas.com/hsbcjoin)

^ You agree that HSBC will request Star Alliance to enrol you in Star Alliance Rewards if your application is approved. If approved, you agree to join Star Alliance Rewards and accept the Star Alliance Rewards Terms and Conditions, available at [www.staralliance.com/en/web/rewards/au/tnc](http://www.staralliance.com/en/web/rewards/au/tnc). These Terms and Conditions may be amended from time to time. You authorise HSBC to share with Star Alliance any information necessary to facilitate the set-up of your membership. Star Alliance is responsible for all ongoing program management of your Star Alliance Rewards account. When you join, Star Alliance will collect your personal information. You have read the Star Alliance Rewards Privacy Statement at [www.staralliance.com/en/web/rewards/au/privacy-statement](http://www.staralliance.com/en/web/rewards/au/privacy-statement) and Privacy Policy at [www.staralliance.com/en/web/rewards/au/privacy-policy](http://www.staralliance.com/en/web/rewards/au/privacy-policy) for more detail about how this information is handled. You understand should you not wish to become a member of Star Alliance Rewards, you should consider if one of HSBC's other credit cards would be better suited to your requirements.

Primary Cardholder's signature

X

Date

DD / MM / YY